PRIVACY AND SECURITY

Will my information be sold to Third Parties?

We will not share your information with any other organisations other than related companies and those third parties directly related to the delivery of the products you have purchased from the Proton Solar Pty Ltd. website. In exceptional circumstances Proton Solar Pty Ltd. may be required to disclose personal information, such as when there are grounds to believe that the disclosure is necessary to prevent a threat to life or health, or for law enforcement purposes.

Proton Solar Pty Ltd. is committed to complying with the Promotion of Access to Information Act 2 of 2000 and its principles. If you believe that your privacy has been breached by Proton Solar Pty Ltd. please contact us at admin@protonsolardistributers.co.za and we will resolve the issue.

Your information will not be sold or passed on to third parties. Your privacy is important to us. Read more about how we protect your privacy under "Privacy Policy".

Do you store my credit card details?

No, we do not store any credit card information on our servers or datacentre.

How do I know if Proton Solar is a safe online shop?

We are highly committed to provide you with a safe value your privacy and work hard to ensure that your details are secure and will not be released to any other party. To learn more about how we keep your details safe, please see our Privacy Policy.

What are cookies? Do I need to enable cookies in my browser?

Cookies is the term used for small amounts of data that are sent from a website to your browser and stored on your computer's hard drive. Your browser's preferences usually have 'cookies enabled' (meaning each website can send its own cookie to your browser). Cookies cannot access your personal information, but instead use anonymous unique identifiers.

Cookies need to be enabled on your browser to allow you to add product(s) to your cart and access your account information. If you are using a public computer, or share your computer with others, be sure to log out before leaving your computer unattended to protect your account information. You can log out by clicking the 'Logout' link in the top right hand corner of the page.

To find out more about how we use cookies, please see our Privacy Policy.